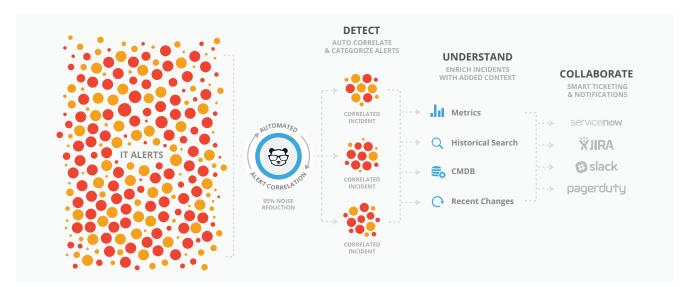


# **The Cure for IT Alert Overload**

Faster Detection. Faster Triage. Better Collaboration.

Systems monitoring, APM, web and user monitoring, error detection, log management – today's monitoring stack is complex, fragmented and noisy. With multiple tools creating a flood of disparate alerts, IT teams struggle to identify and resolve incidents in a timely manner, resulting in poor uptime and angry customers. BigPanda automatically consolidates and correlates IT alerts from all of your various monitoring systems into unified, high-level incidents, so you can instantly detect critical issues and start taking action.

### The results? Faster time to detection. Fewer incidents. Less downtime. Happier customers.



### Improve time to detection, triage, and remediation.

### Reduce Alert Noise

Intelligently correlate IT alerts into high-level incidents, so you can reduce noise & spot critical issues faster.

### Centralize IT Visibility

Centralize IT visibility across all your fragmented clouds, teams and monitoring tools.

### Custom Views for Any App or Team

Combine alerts from multiple monitoring tools into Custom Views for any app, team, microservice or cloud.

### Gain Insight Faster

Enrich incidents with info you need to triage issues: metrics, runbooks, code deploys, similar historical incidents, & more.

### Smart Ticketing and On-Call

Streamline your ticketing, chat & on-call tools. Keep tickets updated & in sync with your dynamic IT infrastructure.

### Reporting and Analytics

Discover insights that are buried inside of your noisy alerts. Learn about your top problematic apps, services and machines.





## **Correlate All Your Alerts, Deployments & Communications**

<u>N</u> agios <sup>°</sup>	pingdom	New Relic.	solarwinds	CloudWatch
ZABBIX	APP <b>DYNAMICS</b>	ANSIBLE	ΫJIRA	icingA
	CHEF	Airbrake.io	zenôss	C Capistrano
splunk>	service <mark>n⊍w</mark>	Zendesk	Q HipChat	<mark>≽ bmc</mark> Remedy
🔒 asana	PRTG 🔿	REST API	Scout 🔭	🧌 Jenkins
SENTRY	🗱 slack	nter and the second sec	opsview 🗛	🥖 Ruby

See the full list of supported apps at <u>bigpanda.io/integrations</u>

# **Benefits of BigPanda**



### Improved Detection

### Cut through noise & spot issues faster

- Reduce alert clutter by up to 99%
- Streamline ticketing, chat & on-call
- Improve focus on critical issues



### **Better Resource Utilization**

### Enable your teams to do more with less

- Automate manual detection & triage
- Address only tickets that matter
- Scale through automation, not headcount

### **Faster Remediation**

### Quickly gain the context you need to take action

- Improve MTTR by up to 86%
- Enrich alerts with info you need for fast triage
- Learn from similar historical incidents

### **Happier Customers**

#### Ensure great user experience for your customers

- Minimize downtime & MTTR
  - Maximize service quality & availability
  - Keep customers happy

