



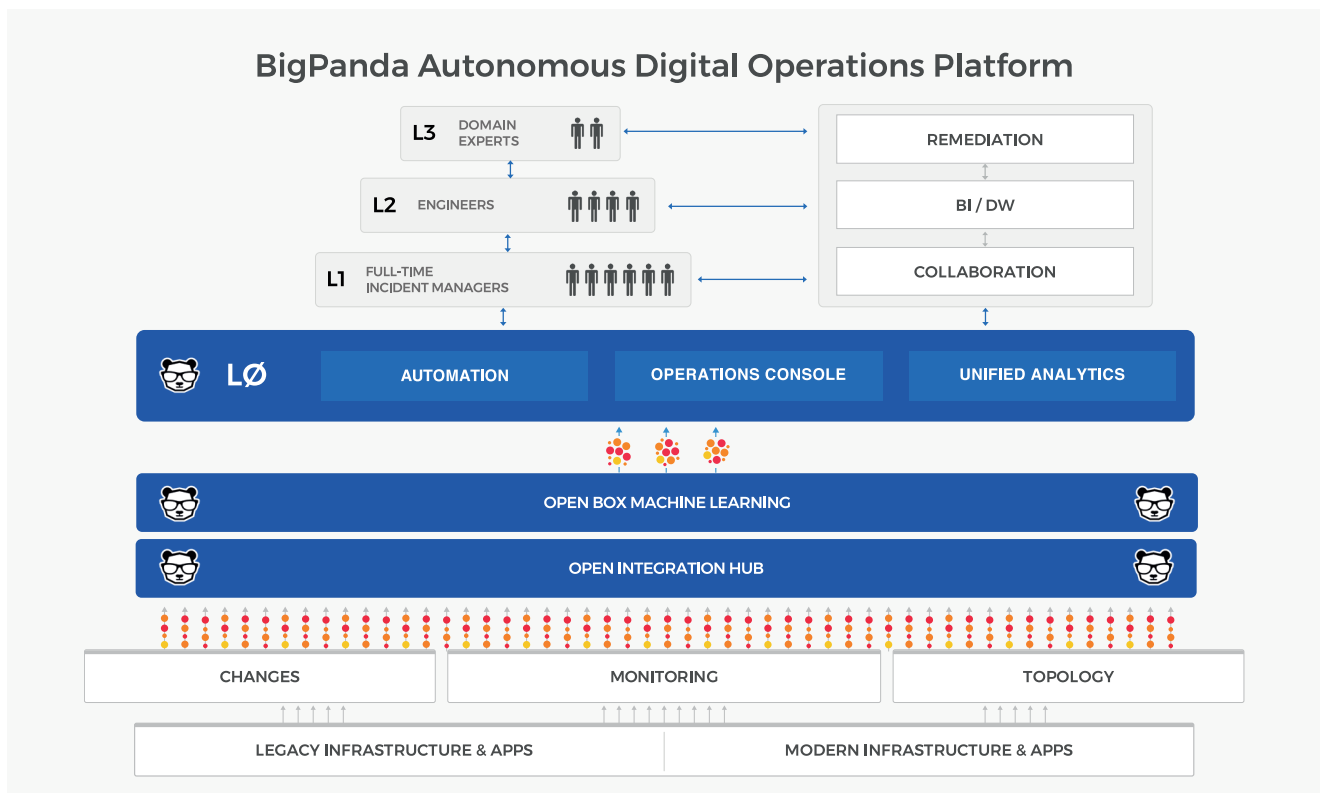
BigPanda Autonomous Digital Operations Platform

Correlate, Automate, & Streamline the Incident Management Process

Enterprises are undergoing digital transformation in order to survive and remain competitive. That has meant radical transformation of the IT tools and processes used by enterprises. The pace of current IT automation technologies has not kept up. Until now...

BigPanda Autonomous Digital Operations (ADO) Platform, powered by machine learning,

- Enables IT Operations to intelligently automate incident management
- Helps large, global enterprises meet the complex demands of digital transformation, and
- Delivers unrivaled time to value.



Optimize Operating Costs

The IT operations center achieves:

- Productivity boost through intelligent automation
- Tools consolidation
- Fewer incidents escalated to engineers & developers

Improve Service Availability

IT customers enjoy:

- Less unplanned downtime, disruptions & outages
- SLAs that are met or exceeded
- Improved incident mean-time-to-resolution

Reduce IT Risk

Supports business goals:

- Digital transformation
- Technology-enabled innovation
- Cloud migration strategy
- Successful mergers & acquisitions



Open Box Machine Learning

BigPanda's proprietary machine learning technology removes the barriers to adoption common with closed ML alternatives.

- Complete transparency with the ability for you to visualize automation logic changes in real-time
- Trust built through consistently reliable and deterministic results, time after time
- Greater user control to modify automation logic to fit situational & business knowledge
- Analysis of historical incident data across large and diverse datasets to autonomously suggest new patterns



Open Integration Hub

Central event data hub integrates the broadest range of IT tools, clouds and datasets with BigPanda ADO platform.

- Supports the largest number of out-of-the-box integrations to enable unparalleled time to value
- Unlocks powerful insights by combining data from fragmented tools and silos into unified intelligence
- Bi-directional synchronization with ticketing and collaboration tools
- Supports rich and customizable integrations via REST API, SNMP, email and more



LØ Autonomous Engine

LØ powers autonomous first response to IT incidents.

- Provides autonomous detection and then autonomous assistance throughout the incident lifecycle
- Identifies probable root cause, speeding the investigation phase
- Enables Level 1 teams to quickly focus on emerging issues so they can be resolved before impacting customers
- Allows you to adopt intelligent automation at your own pace, with granular control by team or service



Enterprise SaaS Delivery

BigPanda ADO Platform is an enterprise-class cloud solution.

- Native SaaS architecture provides elastic scalability, seamless upgrades and worry-free maintenance
- Best-in-Class security features (SOC2, encryption, RBAC, etc.)
- Rapid time-to-value with the lowest total cost of ownership
- Real-time processing, enabling sub-second latency throughout the platform
- Built-in High Availability and Disaster Recovery



Operations Console

Easy-to-use interface improves productivity of Ops teams in dynamic, complex & large-scale IT environments.

- Streamlines any manual processes remaining in incident management workflows
- Centralizes visibility across teams, clouds and technology silos
- Fosters team collaboration with custom dashboards, incident timelines, real-time updates & personalization
- Acts as a system of record with unlimited event data retention, unified historical search



Unified Analytics

Robust analytics unlocks powerful insights for incident investigation, problem management & business intelligence.

- Delivers accurate and granular metrics like MTTR per team, top alerting hosts, and alert volume over time
- Supports free-form SQL queries and data visualization on top of live and historical monitoring data
- Identifies infrastructure hotspots, recurring outages, and long-term trends
- Delivers easy and powerful visibility for every IT stakeholder

Trusted By

